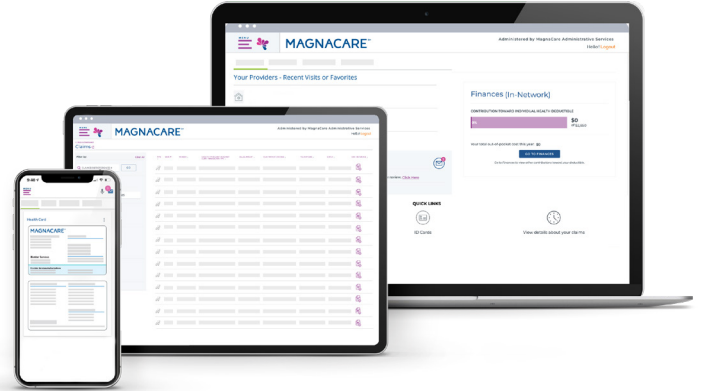


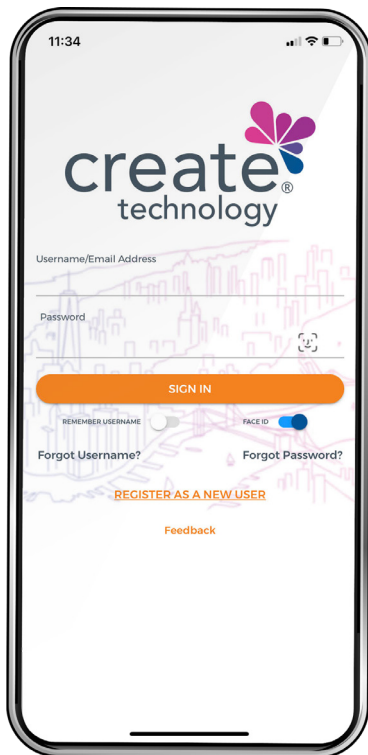


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Access your health benefits information **anytime, anywhere**



No matter where you are, you'll be able to access all your health plan information online or from your phone at the **mycreatehealth.com member portal** and on the **MyCreateHealth mobile app**.



- ✓ **Check what's covered**
See your eligibility and benefits summary, plan details, and other important information
- ✓ **Never forget your ID card**
View, print, or email your card online or from your phone
- ✓ **View your claims**
See your claims and Explanation of Benefits (EOB)
- ✓ **Find a doctor**
Use the search tool to find participating doctors, labs, and other facilities
- ✓ **Track your medical costs and balances**
Instantly access your out-of-pocket maximums and other details

Download the **MyCreateHealth** mobile app:



Manage your medical benefits anytime, anywhere — take charge of your health.

Your MagnaCare member service team is standing by to answer any questions you may have. You can always find the number on your ID card.

877.624.6224

The MyCreateHealth online portal makes registration **simple.**

Get access to our Create® Technology platform. Register using the online portal, then download the MyCreateHealth mobile app from the Apple App store or Google Play.

Visit the mycreatehealth.com member portal and register as a new user using these steps:

1. Select "Register as a New User."

Username/Email Address: _____

Password: _____

LOG IN **REGISTER AS A NEW USER**

2. Enter Member ID or Social Security Number (SSN).

Your SSN or Member ID on the health card (if applicable): _____

NEXT **CANCEL**

3. Enter zip code and date of birth.

Member ID or SSN: _____ Name: _____

Zip Code: _____ Date of Birth: _____

NEXT **CANCEL**

4. Review and accept Terms & Conditions.

Please read and accept Terms & Conditions

[Our Terms and Conditions will appear here]

☒ I accept Terms & Conditions

NEXT **CANCEL**

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5. Fill out username, password and security question.

Username or Email Address: _____ Confirm Username or Email Address: _____

Password: _____ Confirm Password: _____

Security Question: _____ Answer: _____

NEXT **CANCEL**

6. Set up two-step authentication to secure your account.

Two-Step Authentication Set-Up

Protect your MyCreateHealth account with two-step authentication.

Two-step authentication helps safeguard your personal information by ensuring you're the only one who can access your account. Every time you sign in, you'll be prompted to verify your account.

Select "Continue" to set up two-step authentication now. If you exit the set-up process, your MyCreateHealth account registration will be incomplete.

CONTINUE **CANCEL**

7. Fill out contact info and save communication.

Contact Information

***PHONE**

Home Phone _____ Mobile Phone _____ Work Phone _____ Extension _____

***EMAIL**

Personal Email Address _____ Work Email Address _____

Contact Preferences

Preferred Phone

☐ HOME ☐ MOBILE ☐ WORK

Preferred Email

☐ PERSONAL ☐ WORK

How would you like us to contact you?

☐ PHONE ☐ EMAIL

Race and Ethnicity _____ Language _____

SAVE COMMUNICATION [Continue Later](#)

8. Save acknowledgments.

☒ Please check this box if you agree to be contacted by your account administrator by electronic means.

☐ I would like to receive my Explanation of Benefits (EOB) electronically via email.

By signing up for paperless Explanation of Benefits (EOB) statements, you will receive an email when an electronic EOB is available instead of receiving a paper EOB in the mail. These EOBs will be available on the Create platform with an option to download a PDF printable copy, if needed. Please note that electronic EOB notifications will be sent from service@mycreatehealth.com.

SAVE ACKNOWLEDGMENTS [Continue Later](#)

After registering online, download the **MyCreateHealth mobile app** on your smartphone. Log in using the same username and password you created at registration.