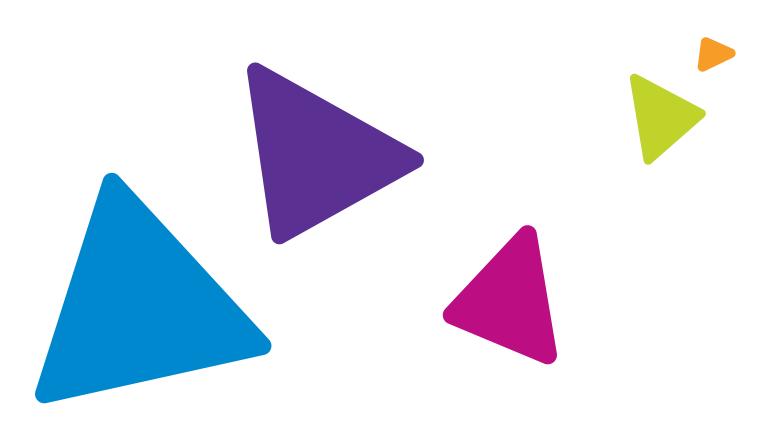


- 1. Go to the Apple App Store or Google Play Store
- 2. Search 'Magellan Rx'
- 3. Locate the app icon and select download
- 4. Register to set up your account
- 5. Start managing your prescription benefits all in the palm of your hand

Welcome to Magellan Rx Management



Magellan Rx Management Contact Information



Departments/services for members

Website magellanrx.com

Customer Service Please refer to the Rx Customer Service

phone number located on your identification card

Customer Service National TRS, Dial 711 (For the hearing impaired) (Provide 800# above)



Departments/services for physicians

Prior Authorization Please refer to the Rx Customer Service

phone number located on your identification card

Electronically magellanrx.com



Department hours

Customer Service 24 hours a day, seven days a week



In case of emergency

Contact customer service in the event of an emergency or natural disaster. We can help you get a quick refill at a local pharmacy.



Reporting Medication Errors

If you believe you are having or have had a medication error event, please contact your doctor. Email the details to MRxQualityDepartment@magellanhealth.com.

How to find information about your plan

Questions? Visit magellanrx.com or call us at the Rx phone number on your ID card.